



# RISK ASSESSMENT INFORMATION FOR SCHOOLS



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These guidelines are to be used by schools to provide relevant information when planning Snow Sport activities. These should be read in conjunction with other relevant Department of Education and Community policies.

## SNOW SAFETY

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Falls Creek Ski Lifts is concerned about the safety of our guests. Please read the following information carefully, in particular the Alpine Responsibility Code. This code is an initiative of all Australian ski and board resorts implemented for the safety of everyone.

### BEFORE YOU LEAVE

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Before you leave home, it is a good idea to check our website [www.skifalls.com.au](http://www.skifalls.com.au) for all the latest weather, events and resort news. You can also sign up for our online newsletter.

The <http://snowsafe.org.au/> website provides detailed information on safety within the ski resort including videos and resources aimed at school groups.

It is important to ensure you have packed the following items for your trip. Remember the weather can change very quickly at Falls Creek so it is imperative you come prepared.

- Sunscreen
- Sunglasses and Goggles
- Water Resistant Gloves, Jacket & Pants
- Sturdy Shoes with good tread for walking in the snow
- Dress in layers so you can add or remove clothing dependant on weather
- Thermal underwear
- Hat/Beanie

The weather can be cold, windy, sunny, rainy or even warm depending on the time of year. Most of your body heat can be lost through the top of your head so to stay warm ensure you have a beanie or hat with you.

### GETTING TO FALLS CREEK

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Falls Creek is approximately a 4 ½ hour drive from Melbourne, an easy day's drive from Sydney and under 2 hours by car from Albury. Resort Entry fees will apply on entering the Resort at Howman's Gap. For information, please visit <https://www.fallscreek.com.au/resortentry/>. Winter access to Falls Creek is via the nearby township of Mount Beauty and the beautiful Kiewa Valley. Guests coming from the Ovens Valley also have excellent access and Falls Creek is just over an hour from Bright. Falls Creek Coach Services offer coach transport from Melbourne, Sydney, Adelaide and Mt Beauty to Falls Creek. The closest regional airport is Albury with flights coming in from many capital cities around Australia.

### SNOW CHAINS

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Carrying snow chains will not only keep you safe on the roads, but is also a legal requirement in Victoria during the designated ski season. The law requires you to carry properly fitting snow chains for your tyres whenever you enter Alpine Ski Resorts.

There are many chain rental outlets located in Myrtleford, Bright, Harrietville and Omeo. We recommend Rays Ski Shop in Myrtleford 03 5752 1306 or [info@rayskishop.com.au](mailto:info@rayskishop.com.au).

Consult your vehicle manual to ensure correct selection and fitting of snow chains. Make sure you know how to fit the chains properly. Take care when fitting chains on the roadside and observe all regular road regulations and directions.

#### TIPS for Snow Chains:

- When hiring chains; first know the tyre code and dimensions which are found on the outside of your tyres
- Pack a waterproof blanket to lie on and keep your gloves accessible
- Practice fitting the chains before leaving home or at the hire outlet

## **EQUIPMENT AND CLOTHING**

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Participants must be appropriately dressed for the conditions to be encountered. School leaders need to ensure participants are aware of appropriate and recommended clothing as alpine weather is unpredictable with a very real potential to change dramatically. Appropriate clothing is aimed at reducing the risk of hypothermia.

A suggested list of clothing includes:

- Helmet
- Ski pants, waterproof jacket with hood, e.g. Gore-Tex or Japara jacket
- Windproof, waterproof over-pants
- Thermal socks
- Woollen or synthetic long trousers, (jeans are unsuitable)
- Warm underclothing
- Warm woollen or thermal shirt
- Woollen jumper or polar fleece
- Woollen beanie, balaclava and/or neck warmer.
- Mittens or ski gloves
- Sun hat and SPF50+ sunscreen
- Change of clothing (especially socks and shoes)
- Sunglasses and Goggles

## **SUN PROTECTION FOR YOUR SKIN AND EYES**

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The strength of UV rays at altitude is far stronger than at sea level and the reflective effects of snow can double this strength. This means, even on cloudy days, to avoid severe sunburn and the frightening effects of snow blindness, please ensure you are always wearing a high SPF (minimum of 50+) broadband sunscreen and sunglasses or goggles meeting Australian Standards for UV protection.

## **ON ARRIVAL**

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### **RESORT ENTRY**

For school group pricing, please contact the Falls Creek Resort Management to arrange prior to your arrival on phone 03 5758 1200 or email [fcrm@falls creek.com.au](mailto:fcrm@falls creek.com.au)

Resort entry fees fund Falls Creek's Ski Patrol, Car Parking, Snow Clearing, Water Supply, Waste Removal and visitor information services.

## **OVER-ARCHING RESPONSIBILITIES**

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The teacher(s) are responsible for the overall conduct of the excursion. Supervisors may include teachers or instructors working under the direction of the teacher in charge including school approved volunteers.

## **INSTRUCTION**

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Prior to any participation in Snowsports activity all students must be thoroughly briefed and prepared for the excursion.

This is to be conducted by the school and must include:

- Daily MANDATORY lessons schedule
- Emergency procedures
- Minimum clothing and health protection
- Alpine Responsibility code (refer page 8)
- Use of relevant equipment and
- Measures put in place by the school in relation to student welfare and their responsibilities

## HELMET POLICY

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Falls Creek recommends the wearing of helmets for skiing & snowboarding. Guests are required to wear helmets while undertaking certain Snowsports activities and programs:

- All participants in Snowsports School Programs – Snow Club 3-6 years, Junior Workshop 7-14 years and any School Programs must wear an accredited ski or snowboard helmet. Helmets are available for rent from any Falls Creek Ski Lift owned outlet and are included FREE when you rent through any Falls Creek Ski Lifts outlet.
- All guest participants, of whatever age, in Snowsports School or other resort race programs, which involve or include terrain parks, pipes, skier/boarder cross and/or race courses will be required to wear an accredited ski or snowboard helmet.

The ASAA recognises that a helmet may make a difference in reducing or preventing injury. However be aware helmets are most effective at providing protection at speeds of 20kph or slower. If a person was to collide with a tree, any other object or another skier at moderate or high speed, a helmet may not prevent or reduce serious injury. Each snow sport enthusiast's behaviour has as much to do with their safety as does any piece of safety equipment.

## TOBOGGANING

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The designated toboggan slope is located at Windy Corner. Please be advised, for liability reasons, the designated toboggan slope is the only location at Falls Creek tobogganing is legally permitted.

## SAFETY ON THE SLOPES

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All resorts grade their runs, however it should be noted grading is indicative of the relative difficulty of terrain in a specific resort. The number of days practice indicated below required to attempt the green, blue and black runs at Falls Creek is for general guidance only and is based on the average progression of a person of average skill and ability under the guidance of a professional Snowsports instructor. This will vary from person to person depending on their athleticism and ability.

- **Green circle:** easiest terrain most suitable for beginners. Usually accessible the first or second day under the guidance of a qualified Snowsports instructor.
- **Blue Square:** more difficult or intermediate terrain. Usually accessible after the 3rd or 4th day of consistent practice and under the guidance of a qualified Snowsports instructor.
- ◆ **Black Diamond:** most difficult or advanced terrain. Only accessible after consistent practice and under the guidance of a qualified Snowsports instructor for some weeks or months.

The above guide is provided to better inform our guests of the time and effort it may take in order to safely attempt different runs at Falls Creek.

First Timers who don't know how to stop or turn cannot get on a chair lift and safely come down. There is a high potential to cause an injury to yourself or other people. Take a lesson and start on the flat areas first.

Please don't allow friends or relatives to push you to attempt a run you are not ready for. This is very common and often results in injuries and a level of stress and fear which can ruin your snow holiday. Understand the speeds at which you travel while skiing or snowboarding is higher than you may think. It is very easy for children and adults who are beginners to travel at speeds over 35km/ph. As confidence builds, speed increases and many skiers and boarders travel at speeds between 50 and 70 km/ph consistently. This is as fast as a car travels but skiers and boarders don't have the protection of anti-lock brakes, seatbelts or airbags etc.

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We ask all levels of skiers and riders consider the benefits of taking lessons, using helmets and to please slow to an acceptable speed in Slow Zones. A slower speed helps to avoid a collision and provides a good example for children. The Alpine Responsibility Code's first rule is to stay in control, be able to stop and avoid other people and objects. This rule is in place for good reason, along with the rest of the ARC, to help everyone have a fun, safe and memorable snow holiday.

## SLOW ZONES

To ensure safer skiing and snowboarding at Falls Creek some areas have been designated SLOW ZONES. These areas are generally where there is increased skier and snowboarder traffic such as the convergence of runs and at the bottom of chairlifts. These areas are well signed with SLOW ZONE banners and are highlighted on the mountain trail map. These areas are regularly monitored by Falls Creek Ski Patrol.

It is essential students and teachers are aware of SLOW ZONE areas at Falls Creek before they enter the slopes. Ski Patrol and other authorised personnel have authority to remove lift privileges if skiers or boarders are deemed to be too fast or reckless in these areas.

Reckless skiing and boarding is often witnessed in school aged students who are moving onto runs which are beyond their ability. To ensure students leave the mountain uninjured and do not cause injury to other slope users, please insist students do not ski or board in areas beyond their ability. Everyone needs to know how to stay in control and be aware of the mountain rules (Alpine Responsibility Code) and the consequences of breaking these rules.

## TERRAIN PARKS AND FREESTYLE TERRAIN

"Smart Style" is a recent safety initiative in North America which is being promoted by the National Ski Area Association (NSAA) and Burton Boards. The Smart Style initiative promotes riders fully understand the feature and prevailing conditions before attempting any manoeuvres. This means persons using freestyle terrain need to examine all features before use and satisfy themselves they have the knowledge, skills and ability to attempt the feature.



These orange oval signs are posted at the start of a terrain park to show the size of the features in the terrain park allowing inexperienced riders to work on their skills before moving up to bigger features in the appropriate environment for their skill level.

More information on this initiative is available from the NSAA and Burton Boards. <http://www.nsaa.org/safety-programs/>

## KEEPING STUDENTS SAFE IN THE SNOW - A Teacher's Guide

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Regardless of how you enjoy your Snowsports, always show courtesy to others and be aware THERE ARE INHERENT RISKS in all snow recreation activities which common sense, protective equipment and personal awareness can reduce.

These risks include rapid changes in weather, visibility and surface conditions, as well as natural and artificial hazards such as rocks, trees, stumps, vehicles, lift towers, snow fences and snowmaking equipment.

Whilst Snowsports carry with them inherent risks as outlined above, teachers can prevent many incidents by encouraging students to stick to terrain appropriate to their ability level and to avoid regularly congested areas.

In particular:

- Encourage students to attend all their lessons regardless of their ability level as improved technique directly correlates to decreased incidents
- Encourage students to read the Alpine Responsibility Code
- Ensure your students have teacher's mobile phone numbers
- Ensure students know where to meet after lessons or in case of becoming separated from their class

## SOMETIMES ACCIDENTS HAPPEN

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Although our goal is always to minimise injuries and promote safe snowsports, there is still the chance that an accident may occur. Risk Management is not just about reducing opportunities for injuries to happen but also about knowing what to do should you be involved in or witness an accident.

1. **Recognise the situation** – recognise that an accident has occurred. Acting quickly and correctly can help to minimise any impact.
2. **Personal safety** – prevent further injuries to yourself, the victim and others. The accepted signal for a skiing accident is a pair of crossed skis about 10 metres uphill from the accident site. This tells oncoming skiers and boarders to avoid the area, as well as alert mountain staff that assistance is required.
3. **Get help** – advise resort employees or Ski Patrol as soon as possible. Always ask a fallen skier or boarder if they are OK or need help (sometimes that decision is made by yourself if they are unable to do so). Send someone to advise mountain staff or Ski Patrol immediately, ensuring they know the exact location of the accident. The best way is to inform a lift operator at the closest lift. They can then phone Ski Patrol with all relevant details.
4. **Don't leave yet** – it may take some time for help to arrive so keep the site safe.
  - The casualty should be kept warm and as long as it does not disturb the injury, an extra jacket should be placed on their shoulders or underneath them to sit on.
  - Do not give the casualty anything to eat or drink, even if they ask for something. If people stop to see the accident or there are bystanders, politely ask that they move on so that they are not creating a hazard.
  - Never remove a casualty's skis or board or unfasten their boots. Other equipment that is not attached to the casualty, such as poles or loose skis, can be moved from harm's way.
  - If the accident is major, ask around for any witnesses who may be required to give a statement to Ski Patrol.
5. **When Ski Patrol arrives** – once Ski Patrol arrives they are in charge. Ask if you can assist any further and if they require you to stay. If not, leave the scene so they can do their job.

# YOUR ALPINE RESPONSIBILITY CODE

There are inherent risks in all snow recreational activities. Common sense, staying in control and personal awareness can reduce these risks. Risks include rapid changes in weather, visibility and surface conditions, as well as natural and artificial hazards such as rocks, trees, stumps, vehicles, lift towers, snow fences and snowmaking equipment. Observe the code and ski and ride with courtesy to others.

1. Stay in control and avoid other people and hazards.
2. Use appropriate protective equipment, especially helmets, to minimise the risk of injury.
3. You must have the ability to use each lift safely. If in doubt ask the lift attendant.
4. Obey all signs and warnings, and keep off closed trails and areas.
5. It is your responsibility to avoid and give way to people below and beside you.
6. Do not stop where you are not visible from above or where you obstruct a trail.
7. Before starting downhill, or merging into a trail, look uphill and give way to others.
8. Use care to prevent runaway snowboards.
9. If you are involved in or see an accident, alert and identify yourself to Resort Staff.
10. Be aware that it is dangerous to ski, board or ride lifts if your ability is impaired by drugs or alcohol.

**KNOW THE CODE.  
IT'S YOUR RESPONSIBILITY.**

**Failure to observe the code may result in cancellation  
of your ticket or pass by Resort Staff.**



## FALLS CREEK SKI LIFTS - LIFT USAGE

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Persons who behave in an unacceptable manner when using a ski lift, who place themselves and other persons in danger, who ignore instructions from lift staff, or who ignore the Alpine Responsibility Code or Falls Creek Ski Lift Usage when loading, riding and unloading a lift may have their Lift Tickets cancelled or suspended.

### All Lifts:

1. Obey all signage
2. Do not load or attempt to load onto a lift when the Lift Operator is not in attendance at the loading point.
3. Obey all instructions from Lift Operators.
4. If you require assistance, speak to a Lift Operator
5. Snowboarders, ensure your back foot has been released before loading
6. Ensure your clothing and equipment are secured before loading and it is free before unloading the lift
7. Only load or unload at a designated load or unload station\*
8. Move to the loading point promptly
9. Automatic Gates – be ready to move forward before the gate opens
10. Move away from the unload area promptly

### Chair Lifts:

1. When loading, do not hang off or hold the back of the preceding chair
2. Sit back in the chair properly
3. Remove bulky backpacks and hold them on your lap in order to sit back in the chair properly
4. Make sure you lower or fit the restraining device
5. Do not:
  - Swing or bounce the chair
  - Stand, kneel or lie on the chair
  - Drop or throw anything including snow or snowballs from the chair
6. If you fail to unload at the designated unload point, stay on the chair, and do not jump from the chair

### Poma Surface (stick) Lifts:

1. Always ensure your skis or board are pointing uphill at all times
2. Do not:
  - Zigzag up the lift track.
  - Swing out of the lift track (this can cause the cable to fall)

### Skier Conveyors:

1. Riders must have skis or board ON while riding the conveyor\*\*
2. Persons must not walk up the sideboards of the skier conveyor to help or offer advice to riders
3. Remain standing at all times. Do not sit down on the conveyor
4. No snow skates are allowed on skier conveyors

\*Persons participating in a Ski or Board Lesson, Instructors when conducting a lesson and Ski Patrol Staff are authorised to unload prior to the designated unload area.

\*\*Riders participating in a Ski or Board Lesson, when directed by their Instructor, may ride in ski or board boots, but only under the supervision of the Instructor.

**KNOW THE LIFT USAGE CONDITIONS. IT IS YOUR RESPONSIBILITY. FAILURE TO COMPLY MAY RESULT IN CANCELLATION OF YOUR PASS BY SKI PATROL OR AUTHORISED PERSONNEL.**

## RISK ASSESSMENT INFORMATION FOR FALLS CREEK ALPINE RESORT

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**These guidelines are to be used by schools to provide relevant information when planning Snow Sport activities. These should be read in conjunction with other relevant Department of Education and Community policies.**

Activity/Area	Risk/Hazard	Mitigation Measures
<b>Our Business</b>	Operator needs licences/lease to conduct business within Falls Creek Alpine Resort.	<ul style="list-style-type: none"> <li>Falls Creek Ski Lifts holds a head lease with legal rights to conduct business within the Falls Creek Alpine Resort Ski Field.</li> <li>Terms and conditions are confined within its leasehold area.</li> </ul>
	Isolation and absence of appropriate facilities	<ul style="list-style-type: none"> <li>Falls Creek Alpine Resort is a year round sporting and recreational destination. Facilities are maintained to the highest standard and in accordance with industry best practice.</li> </ul>
	Inadequate standard of facilities for all person abilities and genders	<ul style="list-style-type: none"> <li>Facilities and terrain cater for all standards, including disabled persons.</li> </ul>
	Inadequate Liability Insurance	<ul style="list-style-type: none"> <li>Public Liability Insurance is current and to appropriate level. A copy of a Certificate of Currency is available on request.</li> </ul>
<b>Alpine Environment Variable Weather, high terrain, snow coverage</b>	Exposure to cold, wind, snow, wet conditions	<ul style="list-style-type: none"> <li>Purchase good quality beanies, Ski/Snowboard socks and gloves. These items are not hired due to WHS hygiene legislation.</li> </ul>
		<ul style="list-style-type: none"> <li>Wear appropriate clothing designed for snow conditions. Wind and waterproof outer jackets and pant can be hired from Falls Creek Ski Lift operated outlets.</li> </ul>
		<ul style="list-style-type: none"> <li>Consult Falls Creek Alpine Resort website for forecast and actual weather conditions. <a href="http://www.FallsCreek.com.au">www.FallsCreek.com.au</a></li> </ul>
		<ul style="list-style-type: none"> <li>Eat well and drink fluids regularly. Avoid alcohol and drugs.</li> </ul>
	Sun Exposure	<ul style="list-style-type: none"> <li>Carry and use a high SPF sunscreen, wide brim hat and good quality sunglasses and goggles.</li> </ul>
	Varied Terrain	<ul style="list-style-type: none"> <li>Consult <a href="http://www.snowsafe.org.au">www.snowsafe.org.au</a> for safety tips whilst in the snow.</li> </ul>
	Slippery Surfaces	<ul style="list-style-type: none"> <li>Falls Creek Ski Patrol is operated by Falls Creek Resort Management and conducts daily and periodic patrols of ski slopes. Falls Creek Resort Management conduct daily and periodic checks of village and walking paths (winter only).</li> <li>Ensure Staff and Students use caution and are aware of the risk of slipping on ice when walking around Falls Creek</li> </ul>
	Obstacles both marked and unmarked	<ul style="list-style-type: none"> <li>Falls Creek Ski Patrol conducts daily and periodic patrols of ski slopes. Falls Creek Resort Management conduct daily and periodic checks of village and walking paths (winter only).</li> </ul>
	Visibility Restrictions	<ul style="list-style-type: none"> <li>Keep activity flexible in case of sudden weather changes. Reduce speed as visibility decreases, seek sheltered areas.</li> </ul>
<ul style="list-style-type: none"> <li>Check weather forecasts and plan accordingly.</li> </ul>		
Variable Snow Cover	<ul style="list-style-type: none"> <li>Slopes are groomed with machinery overnight to prepare a smooth and groomed surface in general traffic areas.</li> </ul>	

Activity/Area	Risk/Hazard	Mitigation Measures
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**These guidelines are to be used by schools to provide relevant information when planning Snow Sport activities. These should be read in conjunction with other relevant Department of Education and Community policies.**

<b>Our Employees</b>  <ul style="list-style-type: none"> <li>• Snowsports Instructors</li> <li>• Lift Operators</li> <li>• Groomer Drivers</li> <li>• Snowmaking Personnel</li> <li>• Rental Technicians</li> <li>• All other personnel</li> </ul>	Not competent to complete job require	<ul style="list-style-type: none"> <li>• Recruitment process in place to select appropriate people for positions.</li> <li>• All staff trained and competent to perform duties.</li> <li>• Working with Children’s checks required and obtained for specific roles.</li> <li>• Managers &amp; Supervisors monitor staff work performance</li> <li>• Professional approach to duties in line with any industry requirements (APSI).</li> <li>• All plant and equipment purchased and maintained to manufacturer specifications.</li> <li>• All duties are completed as per company policies and procedures.</li> </ul>
	Inadequate attention to Safety Standards	<ul style="list-style-type: none"> <li>• Safety standards reviewed for compliance by department Managers.</li> <li>• Daily &amp; Weekly documented OHS checklists completed.</li> </ul>
	Not fit to perform duties	<ul style="list-style-type: none"> <li>• Falls Creek Ski Lifts has a code of conduct which is enforced.</li> <li>• Managers &amp; Supervisors monitor staff to make sure they are fit for task.</li> </ul>
	Emergency Situation	<ul style="list-style-type: none"> <li>• Staff educated on emergency procedures and drills performed.</li> </ul>
<b>Skiing and Snowboarding Lessons</b>	Injury to self or others by falling or collisions	<ul style="list-style-type: none"> <li>• Recommended use of protective devices such as wrist guards for snowboarders and mandatory use of helmets for skiing and snowboarding for school group whilst in lessons.</li> <li>• All students are required to be briefed on risks associated with snow sports and the content of the Alpine Responsibility code.</li> </ul>
	Injury resulting from inexperience	<ul style="list-style-type: none"> <li>• Ski and Snowboard according to ability as directed in the Alpine Responsibility Code.</li> <li>• Instruction conducted by qualified instructors.</li> </ul>
	Inadequate Public Liability Insurance	<ul style="list-style-type: none"> <li>• Public Liability Insurance current and sufficient. Copy of certificate of currency available on request.</li> <li>• Highly recommended that all participants have Ambulance cover.</li> </ul>
	Injury whilst using lift systems	<ul style="list-style-type: none"> <li>• Obey all safety signs and instructions from resort staff.</li> <li>• Abide by the company ski lift usage policy.</li> <li>• Trained and competent Mountain Operations personnel to manage emergency situations</li> </ul>
<b>Chairlift Ride</b>	Chair falling off cable	<ul style="list-style-type: none"> <li>• Inspections and maintenance carried out according to documented procedures. These works are certified and documented.</li> </ul>
	Cable Detaching or Breaking	<ul style="list-style-type: none"> <li>• Inspections and maintenance carried out according to documented procedures. These works are certified and documented. All cables and chairs are load tested.</li> </ul>
	Getting Stuck on Chairlift if there is a breakdown	<ul style="list-style-type: none"> <li>• Emergency evacuations plan in place if breakdown cannot be fixed within a reasonable amount of time.</li> </ul>
	Clothing/equipment getting stuck in the chair	<ul style="list-style-type: none"> <li>• Ensure loose clothing/equipment is not attached to the chair before unloading.</li> </ul>
<b>Machine Operators (Lift Operators)</b>	Untrained staff operating equipment	<ul style="list-style-type: none"> <li>• Written procedures maintained with regard to machinery operation. Operator cannot use machinery without training and formal measure of competence.</li> </ul>
	Inadequate attention to safety standards	<ul style="list-style-type: none"> <li>• Relevant licence or demonstrated competence must be held for operation of the machinery in question.</li> </ul>

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Activity/Area	Risk/Hazard	Mitigation Measures
<b>Ski Patrol</b>	Untrained Ski Patrol Staff	<ul style="list-style-type: none"> <li>Ski Patrol personnel are trained and certified in first aid and retrieval of injured and distressed skiers and snowboarders. They are trained to ASPA (Australian Ski Patrol Association) standards. <a href="http://www.skipatrol.org.au">www.skipatrol.org.au</a></li> </ul>
<b>Ski Patrol</b>	Poor/Outdated Procedures	<ul style="list-style-type: none"> <li>Procedures regularly reviewed externally by ASPA.</li> </ul>
<b>Medical Staff</b>	Untrained Medical Staff	<ul style="list-style-type: none"> <li>Qualified doctors are located at Falls Creek Medical Centre; they are very experienced in treating ski and snowboard injuries.</li> </ul>
<b>Medical Staff Emergency Response on Snowfields</b>	Inadequate access to medical treatment	<ul style="list-style-type: none"> <li>Falls Creek Medical Centre is on site and operational 7 days a week during the ski season. Qualified trauma doctors man this facility.</li> <li>Falls Creek Medical Centre can escalate to involve ambulance or helicopter to transfer to hospital.</li> </ul>
	Infection Risk	<ul style="list-style-type: none"> <li>Falls Creek Medical Centre is operated in accordance with current legislation on infection control.</li> </ul>
	Ineffective emergency response	<ul style="list-style-type: none"> <li>Trained and competent personnel – Ski Patrol and other key Mountain Operations personnel</li> <li>Medical Centre located in Village</li> <li>CFA Fire Station located in Village</li> </ul>
<b>Ski and Snowboard Technicians</b>	Poor knowledge of fitting skis and snowboards	<ul style="list-style-type: none"> <li>Falls Creek Ski Lifts through its outlets employs technicians who are required to complete certificate of competency for adjusting ski and snowboard bindings</li> <li>Hire technicians required to undertake independent training run ski/binding</li> </ul>
<b>Ski and Snowboard Technicians</b>  <b>Skis, boots, poles, snowboards and boots</b>	Out of date equipment	<ul style="list-style-type: none"> <li>All equipment hired out by Falls Creek Ski Lifts is certified fit for purpose and is inspected regularly for defects. It is current modern equipment.</li> <li>Falls Creek Ski Lifts ski bindings are regularly torque tested to ensure they will release in accordance with manufacturers recommendations.</li> </ul>
	Runaway skis and snowboards causing injury	<ul style="list-style-type: none"> <li>Ensure retention device used to prevent runaway of equipment.</li> </ul>
<b>Skis, boots, poles, snowboards and boots</b> <b>Activity/Area</b>	Equipment failing	<ul style="list-style-type: none"> <li>Equipment is tested and maintained by trained technicians if hired from Falls Creek Ski Lift outlets.</li> <li>Do not overstate ability on equipment hire forms.</li> <li>If unsure on how to use equipment, ask a technician.</li> </ul>
<b>Jackets and Pants</b> <b>Goggles and Sunglasses</b>	Inappropriate Clothing	<ul style="list-style-type: none"> <li>Avoid heavy bulky items. Use insulating layers on the inside and waterproof layer on the outside.</li> <li>Always use clothing designed for Alpine Sports.</li> </ul>
	Poor quality protection for eyes	<ul style="list-style-type: none"> <li>Use high quality sunglasses and/or goggles to prevent snow blindness.</li> </ul>
<b>Goggles and Sunglasses</b>	Inappropriate protection for eyes	<ul style="list-style-type: none"> <li>Recommended that goggles be worn during snowy and windy conditions. Sunglasses are of little use in bad conditions. Goggles are available for purchase.</li> </ul>